

E-01933A-01-0402  
E-01933A-05-0650

ORIGINAL



0000074795

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

4700

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 65387

Date: 12/20/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Carol

Spencer

Account Name: Carol Spencer

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Tucson Electric Power Company

Division:

Contact Name: Brenda BeVard

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*Docket # E-01933A-07-0402\*\*\*\*\*

12/20/07

Customer called to express her Opinion against TEP's proposed rate increase. Customer contends that the CEO of TEP gets paid a huge salary and others within TEP also get paid quite well but despite this TEP seems to be asking for a huge increase which customer believes is unjustified. Customer said she retired 15 years ago as her money is being tied up with all of these increases. Customer purchased a 13 SEER air conditioner a few years ago in an attempt to reduce her summer bills. Customer lives in a town home but said that it is still hard especially during the summer months. TEP should take into consideration the amount of income that the community if Tucson averages to see that TEP rates should not be increased so much.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

ACC staff thanked customer for her Opinion and expressed to customer that her Opinion would be entered into the ACC database for the record and that her Opinion would be docketed so that Commissioners and staff would have an opportunity to read her comments prior to the Commissions vote on this matter. CLOSED.

\*End of Comments\*

2007 DEC 26 P 3:15

Date Completed: 12/20/2007

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RECEIVED

ARIZONA CORPORATION COMMISSION  
DOCKETED

DEC 26 2007

DOCKETED BY [REDACTED]